View in browser

December 16, 2025

Hi there,

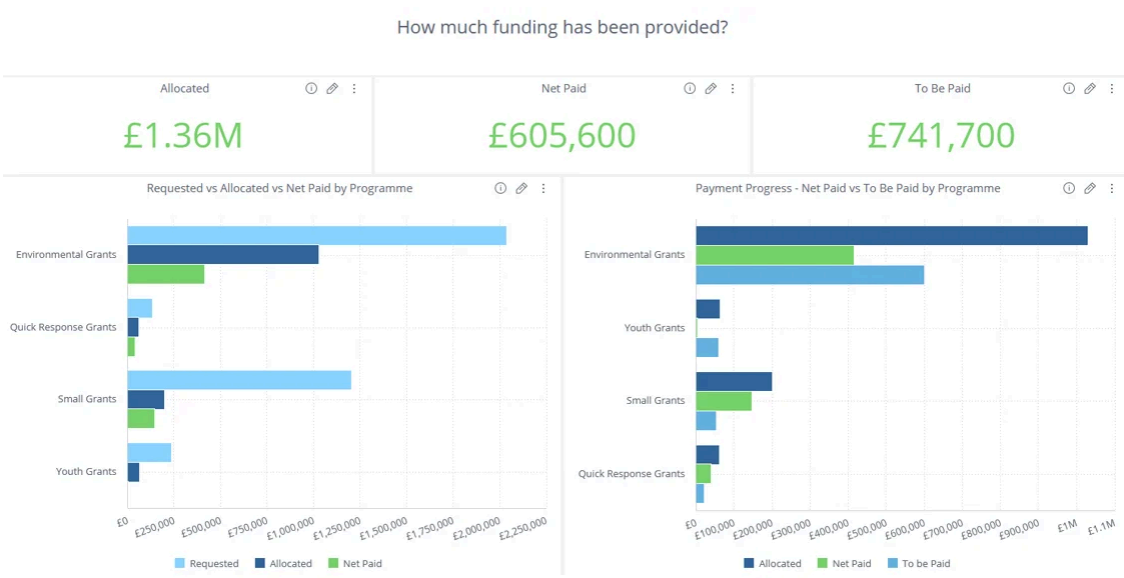
Here is your latest *SmartyNews* - a regular newsletter provided exclusively to active SmartyGrants users, through which we provide important system updates and policy notifications. **This is your second SmartyNews for December!**

Over at SmartyHQ in Australia we are enjoying the Ashes (sorrynotsorry), and the sunshine, and are sending best wishes to those of you preparing for a white Christmas. While the summer heats up, things at SmartyGrants are sizzling too - we've been busy decking the halls with a fresh stack of features and festive surprises.

We've added **MFA security for all applicants**, launched **Custom Domains**, and started crafting a brand-new **Applicant Site**. Details below. 🌞👇

Until next time,
The SmartyGrants Team

🎉 Analytics and SmartyFile webinar now available



In case you missed the big news: A reminder that two powerful new SmartyGrants features are now available.

SmartyGrants Analytics is a tool packed with dynamic dashboards and data visualisations to help you track, explore and understand your funding programmes like never before.

This is a **paid add-on** feature. Cost is based on your annual disbursement – please contact sales@smartygrants.co.uk for information about your pricing tier. Administrators can commence a trial when logged in from Account Settings > Features.

This month we have also launched **SmartyFile**, a free, applicant-facing portal that allows grantseekers to securely store their key information, files and data; pre-fill applications; collaborate safely with team members; and manage all their applications across multiple

funders. They can also reassign application ownership, share applications, and take advantage of advanced search and sorting.

Information about both these features is available in the SmartyGrants Help Hub:

- Here for Analytics help
- Here for SmartyFile help

A recording of our December 8 webinar is also now available.

View the Webinar Recording

Enhanced Account Security: MFA now available for applicants

We're committed to protecting the security of your accounts and the sensitive information you manage. As such, we're pleased to announce that Multi-Factor Authentication (MFA) is now available for all applicant users, providing an additional layer of protection beyond passwords.

MFA requires more than one method of verification and significantly reduces the risk of unauthorised access - even if a password becomes compromised.

Previously, MFA has been available for you (a Manage User). With this update, MFA is now available to all applicant users.

Applicants can enable MFA from the 'Update Details' section of your Applicant Site or via 'My Profile' in SmartyFile. Administrators of SmartyFile organisations can also enable MFA for any members of their organisation via their organisation settings. The Applicant Help Guide has been updated to support users through the setup process.

Custom Domains now available

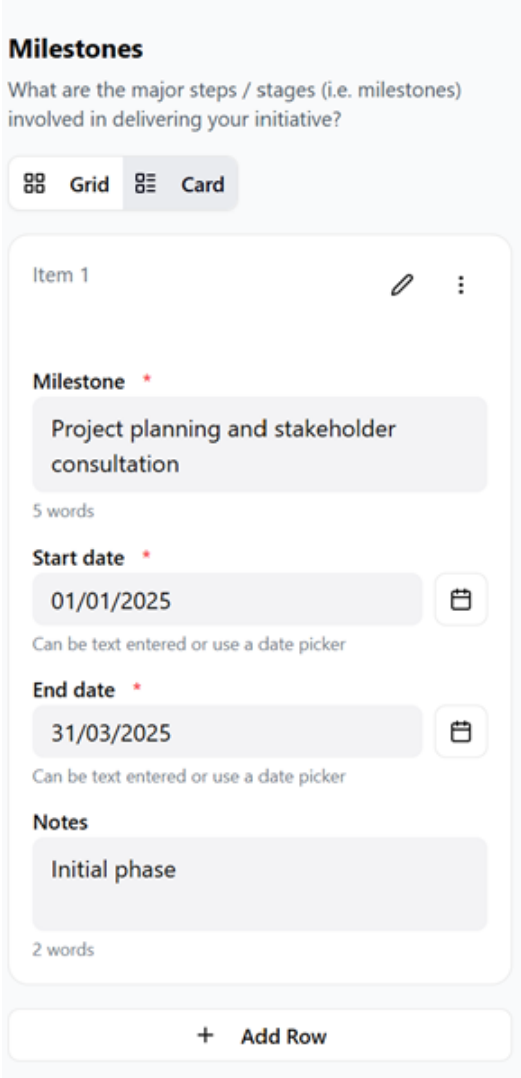
Custom applicant site domains are now available! This optional feature allows your organisation to personalise the web address applicants use to access your SmartyGrants Applicant Site. Instead of using the default applicant site URL, you can redirect users to a subdomain managed by your organisation. For example: http://grants.yourorganisation.co.uk

Once configured, your default Applicant Site URL will automatically redirect all traffic to your custom domain, ensuring a consistent experience for your applicants.

For further details please visit the Help Hub. This is a **paid add-on** feature. Please contact sales@smartygrants.co.uk if you would like more information about costs.

Applicant Site rebuild in the works

We've begun work on a major rebuild of the SmartyGrants Applicant Site. While the current portal is stable, secure and accessible, we know there's an opportunity to modernise the design, improve mobile responsiveness, and create an even smoother experience for applicants.



Based on client feedback – and that of applicants – we're introducing auto-save, refining validation timing and behaviour, and reworking layout components, including grids, to create a more intuitive and contemporary experience across all devices. We'll also be giving you the ability to manage your own Applicant Site skin theme.

This rebuild is about strengthening the front-facing experience – making it cleaner, faster, more user-friendly, and visually modern, while continuing to support strong accessibility standards. Thoughtful design plays a big role in building confidence for applicants, reducing friction, and helping people navigate the process with ease.

This is a significant project, and we're aiming for rollout toward the end of 2026. We look forward to keeping you updated along the way.

You can read our Accessibility Statement online for more details on our ongoing commitment to inclusive design.

Meet Conor - our calm-in-a-storm problem-solve

We're thrilled to welcome Conor as our newest SmartyGrants Training & Support Specialist.

With a Communications degree from RMIT and over a decade spent helping people feel confident with tech, Conor has a real knack for making the complicated feel simple - whether he's supporting fast-paced IT teams or keeping national broadcast subtitles running like clockwork. He's unflappable under pressure, loves a tricky problem, and is all about empowering our users.

If you've already chatted with Conor, you've probably experienced one of his trademark "aha!" explanations - clear, friendly, and suddenly everything makes sense.



When he’s off the clock, you’ll find Conor gaming, creating with friends, or exploring new corners of the world.

Privacy Policy update

We’ve updated our Privacy Policy to ensure it fully covers SmartyGrants UK for both the UK GDPR and the EU GDPR.

You can read the updated policy here: https://www.smartygrants.co.uk/policies#privacy-policy, or please feel free to contact us if you require more information: service@smartygrants.co.uk

Missed any previous editions of SmartyNews? Catch up on all news here.

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